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| **(logo of the payment service provider)** | **FEE INFORMATION DOCUMENT**  **for a payment service user –**  **consumer** |  |

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| --- | --- | --- | --- | --- |
| **Name of the payment service provider:** | | | | |
| **Name (package) of a payment account:** | | | | |
| **Payment service user:** | | | | |
| **Date:** | | | | |
|  |  |  |  |  |
| This document contains an informative fee information document for **the most frequently used and most significant services linked to the said payment account (payment account package)**. | | | | |
| The payment service provider may charge also the fees for services linked to the payment account which are not stated in this document, consisting only of fees for the most frequently used and most significant services linked to the said payment account. Information on all fees that the payment service provider charges to the payment service user – consumer is available in (....................................). | | | | |
| A detailed description of the following services (the list of representative services) and additional explanations, if provided by the payment service provider, may be found at counters on the premises of the payment service provider and its website. The payment service provider shall submit those documents to the payment service user at its request and free of charge. | | | | |
| **SERVICE** | | | **FEES (percentage of the amount of transaction and/or in the amount of money)** | |
| **1** | **General services linked to the payment account** | | | |
| **1.1** | **Payment account keeping (name of the payment account or a package)**  **Within this payment account and/or a package of services, it shall be possible to use the following services:** (state a concise and clear list of services pertaining to the payment account and/or a package of services, without stating definitions and service descriptions). | |  |  |
| **Note: The text below shows** **fees for the most frequently used and most significant services linked to this payment account and/or package of services that are charged, in addition to the fee for keeping the payment account, if the user agrees to establish these services, i.e. if it uses such services.**  **At the request of a user, a payment service provider shall offer clear and unambiguous information on the fees for services included in this payment account, i.e. the package of services that are not shown below.** | | | | |
| **1.2** | **Electronic banking** | |  |  |
| **1.3** | **Mobile banking** | |  |  |
| **2** | **Cashless payment transactions (except card-based transactions)** | | | |
| **2.1** | **Cashless transfer of dinar funds in the Republic of Serbia** | | | |
|  | **At the counter of the payment service provider** | | | |
|  | To a payment account of the same payment service provider (internal transfer) | |  |  |
|  |  | Urgent/instant payment order |  |  |
|  | To a payment account of another payment service provider (external transfer) | |  |  |
|  |  | Urgent/instant payment order |  |  |
|  | **By using electronic and/or mobile banking services** | | | |
|  | To a payment account of the same payment service provider (internal transfer) | |  |  |
|  |  | Urgent/instant payment order |  |  |
|  | To a payment account of another payment service provider (external transfer) | |  |  |
|  |  | Urgent/instant payment order |  |  |
| **2.2** | **Cashless transfer of euro funds from FX-current account in euros** | | | |
|  | **At the counter of the payment service provider** | | | |
|  | At the payment account in the Republic of Serbia | |  |  |
|  |  | Urgent payment order |  |  |
|  | At the payment account abroad | |  |  |
|  |  | Urgent payment order |  |  |
|  | **By using electronic and/or mobile banking services** | | | |
|  | At the payment account in the Republic of Serbia | |  |  |
|  |  | Urgent payment order |  |  |
|  | At the payment account abroad | |  |  |
|  |  | Urgent payment order |  |  |
| **2.3** | **The receipt of funds from abroad to the FX-current account in euros** | | | |
|  |  | |  |  |
| **2.4** | **Standing order** | | | |
|  | Establishing and/or using services | |  |  |
|  | **For executing a transaction** | | | |
|  | To a payment account of the same payment service provider (internal transfer) | |  |  |
|  | To a payment account of another payment service provider (external transfer) | |  |  |
| **2.5** | **Direct debits** | | | |
|  | Establishing and/or using services | |  |  |
|  | **For executing a transaction** | | | |
|  | To a payment account of the same payment service provider (internal transfer) | |  |  |
|  | To a payment account of another payment service provider (external transfer) | |  |  |
| **2.6** | **Cheque issuance** | | | |
|  |  | |  |  |
| **3** | **Payment cards and cash** | | | |
| **3.1** | **Debit card issuance** | | | |
|  | Debit card issuance | |  |  |
|  | Periodic membership fees for using a debit card | |  |  |
| **3.2** | **Debit card cash pay-outs** | | | |
|  | **Upon executed transaction** | | | |
|  | In the country | | | |
|  |  | At the counter |  |  |
|  |  | At ATM |  |  |
|  | Abroad | | | |
|  |  | At the counter |  |  |
|  |  | At ATM |  |  |
| **3.3** | **Credit card issuance** | | | |
|  | Credit card issuance | |  |  |
|  | Periodic membership fees for using a credit card | |  |  |
| **3.4** | **Credit card payments at a merchant's point of sale** | | | |
|  | **Upon executed transaction** | | | |
|  | In the country | |  |  |
|  | Abroad | |  |  |
|  | Annual nominal interest rate | |  | |
|  | Annual effective interest rate | |  | |
|  | Other fees | |  |  |
| **3.5** | **Credit card cash pay-outs** | | | |
|  | **Upon executed transaction** | | | |
|  | In the country | | | |
|  |  | At the counter |  |  |
|  |  | At ATM |  |  |
|  | Abroad | | | |
|  |  | At the counter |  |  |
|  |  | At ATM |  |  |
|  | Annual nominal interest rate | |  | |
|  | Annual effective interest rate | |  | |
|  | Other fees | |  | |
| **4** | **Authorised overdraft facility** | | | |
|  | Establishing and/or using the service | |  |  |
|  | Annual nominal interest rate | |  | |
|  | Annual effective interest rate | |  | |